The Leading Low-code Application Platform
For Modern Work Management
TrackVia is a next-generation low-code application platform designed to help business and operations executives gain newfound control and visibility around their critical and complex operations, workflows, processes, field projects and more. TrackVia is used to complement and extend existing software systems, as well as digitize and streamline process gaps filled by paper and spreadsheets. A true low-code solution, TrackVia allows business users to design, configure or adapt applications with drag-and-drop ease and without the need for complex coding or IT support.

Built atop a modern cloud framework, TrackVia delivers enterprise-grade performance, reliability and security and offers advanced features for technical users. TrackVia is also an integrated web and mobile solution, which means that it’s equally accessible from the web or from mobile devices via native apps for iOS and Android.
Easy-to-configure forms
Easily create and configure custom forms for web and mobile. Collect virtually any type of data, including photos, signatures, barcodes, geolocation and more.

Centralized data
Whether captured on the web from an office, or from a mobile device used in the field, all of your data is instantly centralized in one place. No more emailing spreadsheets, consolidating disparate data, or looking for the latest figures.

Upload spreadsheets
Easily upload spreadsheets (XLSX or CSV) directly into TrackVia at any time.

Connect to other systems
Connect to hundreds of cloud-based software systems using the simple Zapier connector tool. You can also leverage TrackVia’s robust API to build custom integrations into existing systems.
The biggest reason to collect data is so you can make faster, smarter decisions. TrackVia provides robust reporting capabilities, ensuring you always have the information you need.

**Visualize your data**
TrackVia provides a broad range of highly visual reports, including pie charts, bar charts, Pareto charts and more. All charts are fully interactive, allowing you to drill into the data behind them.

**Single-pane dashboards**
Easily configure powerful dashboards with all of your charts, graphs and data in one place. Dashboard data is updated in real time, so your reporting is always up to date.

**Schedule and share reports**
Set up TrackVia to send scheduled reports via email to departments, groups or individuals automatically. Recipients can view report details based on the user permissions you to assign them.

**Quick filters**
Built-in quick filters allow you to rapidly adjust any view or report in a few clicks. Simply set one or more filters and hit “Apply”. Clear the filters to return to your original view, or save as a new view.
Intelligent workflow triggers
TrackVia features a unique, intelligent workflow engine, which provides the powerful automation needed to streamline your critical and complex processes. It also allows users to set triggered alerts without the need for human intervention. Triggers can be set based on metrics, thresholds, completed steps or actions, and more.

Visual workflow lanes
Quickly manage and track the progress of your work using lanes. Drag activities from one stage to another, automatically updating their status in seconds.

Alerts, notifications and approvals
TrackVia’s intelligent workflow engine means you can set email or text alerts around workflows and approvals. When one step in a process or project is complete, automatically initiate the next step or notify others. You can even build approval steps directly into an email or alert for one-click approval.

Field service work and processes
Because TrackVia is an integrated web and mobile solution, field workers will always be connected and up to date. TrackVia’s offline mode allows workers to collect data in the field on a mobile device, with or without an Internet connection. Once a connection is available, TrackVia’s mobile app can sync data back your application, making it instantly available to your back office.
Fastest speed to solution
A true low-code application platform, TrackVia gives business and operations executives the ability to configure, refine and adapt their own applications with drag-and-drop speed and ease. And because TrackVia integrates web and mobile in one system, there’s no separate mobile system to manage or update. These unique features allow TrackVia users to create and deploy their own custom applications in a fraction of the time compared to heavier, more complex systems.

Fully configurable
TrackVia is fully configurable, allowing users to design applications around their existing business processes and workflows. Moreover, TrackVia can be adjusted or changed at any time, and any configuration made to the web app is instantly accessible on mobile devices. While almost any change can be made with drag-and-drop ease, TrackVia also provides advanced developer capabilities, such as the ability to add code directly into the interface, for highly sophisticated customizations.

Native mobile included
While many solutions only provide mobile capabilities through a mobile web browser, like Safari or Chrome, TrackVia provides users with native mobile apps for iOS and Android. Users simply download the TrackVia app from the App Store or Google Play, and log in to gain full access. The application is automatically optimized for mobile devices, meaning users can fully leverage the hardware features of their device—scanning barcodes, capturing signatures or photos, and even tagging geolocation data.

A new workflow management software tool had to be something that I could design and configure myself. We’re not at a point where we can change our process to accommodate a tool. I need a tool to support what I already have in place. A fellow colleague thought my team consisted of 10 people, rather than the three that we have, based on the amount of work we are able to accomplish. We have seen huge gains in productivity thanks to TrackVia. — John McGarvey, Senior Manager of IT Business Services, DIRECTV
Customers rely on TrackVia for mission-critical applications, including applications that meet Federal regulatory compliance requirements.

**Authentication**

All users are created and authorized by you or your designated administrators. You have full control and visibility into your users, and can add or deactivate users at any time. TrackVia provides SSO, session timeouts, and customizable password requirements, so you can rest assured that all users are following your strict security protocols.

**Roles and permissions**

Administrators have full control in creating the roles and permissions for each user. Roles and permissions can be set to specific views, reports, filters and even individual records.

**Encryption**

Access to TrackVia via the web, mobile app or API is fully encrypted in transit. Communication is encrypted using SSL, including any system emails or notifications. All at-rest data is encrypted and backup operations are encrypted using AES-256.

**Certifications**

TrackVia and its partners have received numerous third-party certifications for security, reliability and integrity. For a complete list, please visit trackvia.com.
Data centers
TrackVia delivers its service via distributed third-party data centers (Amazon Web Services) located in the United States. We can also provide international-based operations for specific geographic requirements.

Redundancy
TrackVia’s multiple data centers are fully active, protecting against natural disasters or outages. Within each data center, redundancy is built across multiple tiers of the architecture and data is replicated across multiple database instances in real time.

Backups
Customer and operational data is backed up daily and fully encrypted in transit and at rest using AES-256.

Disaster recovery
TrackVia has implemented a comprehensive disaster recovery plan that allows for the loss of an entire data center without impacting customer data or immediate ongoing access to that data and application functionality.